

Strick's L.P. Gas Customer Update

Letter From President

Dear Friends and Customers,

Hello friends and customers, where do I start? What a year, oil from \$150.00 a barrel to \$35.00, gas from \$4.00 a gallon to \$1.70, banks folding, major corporations on the brink of collapse, a new president and extreme economic policies not seen since the 1930's.

It's not all doom and gloom. As Americans we are still better off than the rest of the world. I see the bottom begin to hold steady as things will get better. I stay optimistic, as those of us that work hard to achieve our goals will come out of this mess.

At Strick's LP Gas I look forward to 2009 and 2010 as better times. And, to help our customers meet their propane needs we are implementing new programs such as **propane budget plans and lock in pricing** for future deliveries. Lock in pricing for 2009 starts at **\$1.39 per gallon** for high usage customers. Call us to discuss a budget or lock in price that fits your needs.

All lock in customers and budget plan customers must allow for automatic deliveries and use a major credit card or send payments in advance.

Hope you all have a great spring and summer. Keep the faith.

Sincerely,
Ray McClory
President



State Fuel Piping License FP Class 1 #24825
4530 CASTLE HAYNE RD.
CASTLE HAYNE, NC 28429
910-675-1944

Holland Epic w/ Searmate



\$899.98—5 Year Warranty

**Lifetime Warranty on
Burner and Cooking Grid**

**NEW!! Holland Searmate
Grill Accessory**



**Attach to a Holland grill for
the ultimate searing
experience from Holland
Grill!**

Only \$299.99!!

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Dates To Remember:

Upcoming holidays are a great time for family togetherness and good cooking!

April 12th—Easter Sunday

May 10th—Mother's Day

June 21st—Father's Day—Get Dad what he wants: Grills, smokers, accessories.

July 4th—Independence Day

Take advantage of our great coupons on page 2 to prepare for these holidays!

Privacy Policy

We do not sell information about you to others. We protect security and confidential information. We do not share information to others about our customers.

*If you have any questions
please call us. Thank you.*



National Propane Gas Association Member



North Carolina Propane Gas Association

Special Delivery!!

\$10.00 off 100 pound Propane Delivery. Simply send this coupon along with your payment and subtract **\$10.00** from your invoice. Expires 05/31/09



Cannot be combined with any other discount.
Limit 2 tanks per invoice.

\$10.00 OFF YOUR NEXT BULK DELIVERY

Minimum of 50 gallons. Simply send this coupon with your payment and subtract \$10 from your invoice.



Offer expires 08/31/09

Cannot be combined with any other discount

20# REFILL ONLY \$12.18 plus tax



Bring your 20# cylinder and we will fill it for only \$12.18 plus tax. Don't forget to bring this coupon. Limit 2 tanks per visit. Offer expires 07/05/09. Cannot be combined with any other discount



Best Grill Deals in Town

Expires 07/05/09

Wilmington Grill



Retail \$1399.99
Our Price **\$1199.99**
All Stainless Steel!

Holland Apex



All Stainless Steel
\$849.99
Lifetime Warranty on
Cooking Grid and Burners

Take an additional 5% off Sale Price with this Coupon

Budget Plan

Strick's LP Gas is now offering a budget plan for those of you who would like to even out your propane billing throughout the year. Budget plan requires you to be on automatic delivery service and have a credit check. Please call our office for details and estimated budget payments.

- One Easy Monthly Payment
- Ease of Automatic Delivery Service
- Lock in Your Price

Lock-In Pricing

Lock in prices for October 31, 2009 through December 31, 2009 and January 1, 2010 through March 31, 2010. Lock in as low as \$1.399 per gallon for 4th quarter 2009 for high usage customers and minimum of 500 gallon tank—rates for 1st quarter of 2010 to be announced at a later date. All lock in rates require a down payment, auto delivery and a major credit card on file. Please call our office for your best lock-in price.

Changing Service

If you change your service please do so in writing by mail. Changes in service include cancellation and changing from an auto-delivery to a "will call" customer. There are no penalties to cancel service, however you may receive a prorated invoice from June 1st to cancellation date for tank fees. You may want to call us to confirm cancellation, especially if the tank(s) have not been picked up within 7-10 days of notice of cancellation.

Moving or Selling Home?

If you are moving or selling your home it is your duty to contact us just as you would any other utility company. If you fail to let us know about your move you may be responsible for fees and/or deliveries (if you are an automatic delivery customer).

\$3.00 OFF 30# or 40# REFILL



Bring your 30# or 40# cylinder and we will take \$3.00 off the refill price! Don't forget to bring this coupon. Limit 2 tanks per visit. Offer expires 07/05/09. Cannot be combined with any other discount

TANK FEES

Tank fees are due again on June 1, 2009, so there's still time to have them waived!! Tank fees for 100# tanks are waived if one refill per tank is purchased throughout the year. 57 gallon tank fees can be avoided with a purchase of 90 or more gallons and 120 gallon tank fees can be avoided with a purchase of over 200 gallons. Remember, the lease fee year runs from June 1, 2008 to May 31, 2009, so only orders placed within that time frame will be counted.

Please call our office if you would like us to review your account to determine usage. If you would like to order gas before June 1st and avoid fees then take advantage of our coupon on page 2 at the same time **and save up to \$95.00!**

Gas Appliance Service

All gas appliances, including gas logs, should be serviced once per year. Unfortunately, at Strick's LP Gas we do not service appliances, however, we can point you in the right direction. Here is a list of gas service technicians:

Ricky Glover: 367-2330 OR 762-9624
 Leonard Grigas: 790-9634
 Jeff Johnson: 686-3502 OR 367-1255
 Craig Newkirk: 231-3687 OR 283-5651

We highly recommend that you read and understand your owners manuals for all of your gas appliances and to consult your manual regarding service, maintenance, and safety.

Auto Delivery

Consider switching to an automatic delivery customer with Strick's LP Gas and **save \$ money \$**, an average of \$0.20 to \$0.30 per gallon. Go automatic and leave the worry to us.

Do Your Part...

Before you order gas, please be sure we have a three foot path to the gas tank free of obstacles such as bushes, landscaping blocks, or plants. This is extremely important when delivering 100# tanks as they can weigh up to 200 pounds each, including tank weight.

Gas Check

At Strick's LP Gas we are dedicated to your safety. A Gas Check is a great way to determine the safety of your gas system. Call to schedule a gas check with one of our qualified technicians

Second Notice of Tank Fees Increase

We have managed to keep tank fees from increasing for the last 2 years; however, due to the current economic times we are forced to make increases effective for the current year (June 1st 2008 – May 31st 2009).

The new tank fee rates are as follows:



100 Pound Cylinders will increase from \$20.00 per tank to \$25.00 per tank. Tank fees are automatically waived if one refill per leased tank is purchased.



57 Gallon Tank fees will remain at \$50.00 per year and the fees will be waived if a minimum of 90 gallons are purchased.



120 Gallon Tank fees will increase from \$50.00 to \$85.00 per year. Tank fees will automatically be waived if a minimum of 200 gallons are purchased.

All Larger Tank Fees Will Remain the Same.

Keep in mind that you can always purchase your tanks at market price minus your initial tank fee and thus avoid any future tank fees.

If you have any questions, please contact our office.

Customer Referral

Get something back from Strick's LP Gas. If you refer a friend to Strick's LP Gas, you could earn a \$25.00 credit on your account. Credits will be posted to your account as soon as your referral completes a new installation with us. Call for more details on this offer.

Visit Our Website



Be sure to visit our website **http://www.strickslpgas.com** for valuable coupons and up to date customer information!



4530 CASTLE HAYNE RD.
CASTLE HAYNE, NC 28429
910-675-1944

PRST STD
US POST PD.
PERMIT NO. 12
WILMINGTON, NC

***IMPORTANT SECOND NOTICE OF TANK FEES INCREASE!
*DON'T MISS OUT ON VALUABLE COUPONS AND SAVINGS INSIDE!**

Strick's L.P. Gas Newsletter

4530 Castle Hayne Rd. Castle Hayne, NC



IMPORTANT CUSTOMER INFORMATION ENCLOSED!

- Lock in Propane Pricing
- Delivery Service
- Budget Plan
- Residential & Commercial
- Grills & Accessories
- Propane Refill Station
- Propane Tanks
- Forklift Tank Delivery



Delivery Service



Bulk Delivery is now offering lock in pricing and budget plans! **SAVE!!!**



Office and Showroom



See inside for valuable savings on Grills & BBQ Accessories.



Why Exchange Your Tank When You Can Refill For Less - Coupon Inside



Propane refill station—bring your tank and we'll fill it for less. Coupons inside.